

Investment Managers & Stockbrokers Established 1919 Authorised & Regulated by the Financial Conduct Authority

# Provision of Custody Services 6 months ending DECEMBER, 2024

The purpose of this document is to provide current and potential users of James Brearley's custody services with information on how successful we have been in meeting the FCA's CASS regulatory requirements over this period. An additional section has been introduced to assist in providing an update on our financial strength relative to our regulatory capital requirement. In conjunction with this document, you may also wish to refer to that covering our service standards relating to our Pro Icon and Outsourced Administration services.

The Prescribed Responsibility for CASS, as defined within the Senior Manager & Certification Regime, over the reporting period, has been held by David Hannis. The firm's Operations Director, Simon Trippier, has had responsibility for CASS Operational Oversight. The FCA's Principle 10, requires a firm to arrange adequate protection for clients' assets. The FCA set out detailed rules explaining how this is to be satisfied in their Client Asset custody rules (CASS 6) and Client Asset money rules (CASS 7).

James Brearley has analysed the FCA's rules and put these into day to day practice as part of its responsibilities for safeguarding clients' investments and cash. The information below is not everything that we do to comply with the rules but describes the most important aspects.

The firm must appoint a duly qualified and experienced CASS Auditor each year, to undertake an independent audit and review of the firm's compliance with the CASS handbook, in its safeguarding of client money and assets. The CASS Auditor must also produce a report which is in turn submitted to the FCA on an annual basis. For the 12 months ending 30<sup>th</sup> April, 2025, Grant Thornton will again act in the capacity as the firm's CASS Auditor, as they did for the 12 months period ending 30<sup>th</sup> April, 2024.

### **Regulatory Permissions**

Over the reporting period, James Brearley has held the following regulatory permissions, fundamental in the provision of providing its custody services:-

- Safeguarding and administration of assets (without arranging)
- Client Money
- Safeguarding and administration of assets (arranging)

### **Client Money**

The client money rules (CASS 7) apply to a firm that receives or holds client money, in whatever form. A firm must introduce adequate organisational arrangements to minimise the risk of the loss of client money or of rights in connection with client money, as a result of misuse of client money, fraud, poor administration inadequate record keeping or negligence. James Brearley therefore maintains the following arrangements.



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#### **Keeping Client Money Separate from the Firm's Own Money**

Under the CASS rules, James Brearley keeps client money in trust for the benefit of the client. James Brearley always keeps all client money separate from that of James Brearley's own money (the 'normal approach' to segregation of client money, as defined by the FCA). Client money is received into one of several banks and with the odd exception is then pooled with the money of other clients in designated client money bank accounts. Prior to depositing funds into an account, James Brearley obtains letters from each bank, in the form prescribed by the FCA, to acknowledge that the money in each client bank account is clients' money, with James Brearley acting as trustee.

James Brearley assesses each bank considered for holding an element of the "general client money pool", to make sure it is suitable before placing client money with it. The opening of the account is also subject to Board approval. We then undertake a similar indepth review on an annual basis. James Brearley also monitors each bank's performance, credit worthiness and reputation on a monthly basis to ensure it remains comfortable to retain client money with each institution.

No client money accounts were opened during the reporting period, whilst the reclassification of structured deposits as a client asset rather than client money, led to the closure of the 3 accounts with Soc Gen. The exercise, commenced last September, to arrange for each account to be renamed as Walpole St Andrew Nominees, should lead to further client money account closures taking place very shortly. The loss of a Plan Manager also led to the closure of 1 of the accounts with Royal Bank of Scotland.

#### Client Money Account Breakdown 31st December, 2024

Bank	Number	Bank/Institution	Number
Santander	2	Royal Bank of Canada	4
Royal Bank of Scotland	6	Goldman Sachs	2
Handelsbanken	1	Barclays	3
Barclays	3		
Yorkshire Bank	3		
Al Rayan Bank	1		
Total	16	Total	9

#### Client Money at the Firm's Banks

Over the reporting period the firm's general client money pool was spread across five different banks, being in eight instant access accounts and two 90/95 day notice accounts. Over the reporting period our standard monitoring controls over the level of funds held in the 90/95 day notice arrangements, have again worked well and ensured compliance with the firm's Banking Segregation Policy. Over the period, it proved unnecessary to move £10m on which "notice" had been given, aided by a subsequent increase in cash balances. As at 31st December, 2024, the firm's total client money position was £376m, structured deposits awaiting re-naming as client assets accounting for £200.3m of this figure. Of the general client money pool, £82.1m was held in notice accounts, representing 51.4%, well within our internally set 60% limit.



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During the period, in light of 2 cuts in the Bank of England base rate of 0.25% each, interest of 2.5% is currently paid on client cash balances.

#### Making Sure Client Money Records and Cash Resources are Correct

James Brearley records all clients' money so that the amount of client money due to each client can be determined at any time. The firm makes sure it has enough money to repay all client money at any point in time. It does this by reconciling each day the individual client money records to the amount of client money held in total. The reconciliation process, undertaken daily, is twofold:

The Internal Client Money Reconciliation. This reconciliation is designed to make sure that the total of client entitlements to money when added together is equal to the total client money James Brearley is holding on its clients' behalf. James Brearley uses the Individual Client Balance method (as defined by the FCA) to calculate the client money requirement as at the close of business for each business day.

The External Client Money Reconciliation (as defined by the FCA), which is designed to make sure the amount of money being held on behalf of clients at the firm's banks is equal to the firm's client money requirement.

Over the reporting period, the daily undertaken Internal Client Money and External Client Money Reconciliations were satisfied each day to the penny.

Dealing with discrepancies in these reconciliations as they are identified is fundamental to spotting problems quickly. The firm will use its own money to cover any shortfalls in client money, that might become apparent when undertaking these reconciliations.

Over the reporting period, whenever we identified a shortfall in the client money requirement, possibly as a result of a settlement related issue or for account debtors, appropriate firm's money was transferred to the client money account to meet this.

#### **Receipts and payments**

Client money is generally received electronically and directly into one of the firm's client money bank accounts established for this purpose. The money is credited to the account of the client to which it relates on the same business day so long as it is received before 3.30pm. Client entitlements received in relation to distributions of dividends and interest, and corporate actions, are allocated to clients' accounts as they are received. The regulatory requirement is to allocate all entitlements within 10 business days of their receipt. As referenced earlier, we did not meet this requirement on 1 occasion.

We treat all money we cannot identify immediately as if it was client money. All such 'unallocated' client money is included in the client money requirement calculations contained within the Internal Client Money Reconciliation. Money which cannot be identified by day 9 following its receipt is sent back to the bank it was sent from. Similarly, payments are made directly from the client money bank accounts to the client's bank or building society account. Client money is paid to clients by electronic bank transfer, by BACS or CHAPS.

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#### **Client Money Related CASS Breaches:**

Over the reporting period there were 8 identified CASS client money breaches, which compares with 10 in the previous period. It is pleasing to report that none of the breaches were of a material or significant nature. We failed to remit funds to a client promptly on 4 occasions for one reason or another, included firm's money with client money, failed to process a dividend within 10 days of its receipt, had problems with the cheque scanner which led to a cheque being banked late, whilst on one occasion funds were remitted to an intermediary firm's account in error.

#### **Client Assets**

The CASS 6 – custody rules - are designed primarily to restrict the intermingling of client and the firm's assets and minimise the risk of the client's assets being used by the firm without the client's agreement or contrary to the client's wishes. The CASS 6 rules also prevent client assets from being treated as the firm's assets in the event of insolvency.

#### **How Custody of Assets is Undertaken**

The firm records custody assets on behalf of clients within its pooled nominee structure or 'safe custody'. In a nominee arrangement the assets remain the property of the client. Over the reporting period we have continued to hold the majority of client assets in the following nominee companies- James Brearley Crest Nominees Limited and Walpole St Andrew Nominees Limited. We continue to use global custody specialist, SIX for those securities settling through Euroclear and where stock settles outside of both Crest and Euroclear.

		£(m)	%	Lines
Crest-		1,155.8 (1,263.5)	33.4 (35.0)	3,054 (3,167)
Residual-		25.2 (62.7)	0.7 (1.7)	148 (167)
Funds-		1,759.0 (1,758.4)	50.9 (48.8)	1,709 (1,800)
SIX-		519.0 (522.2)	15.0 (14.5)	516 (497)
	Total	3.459.0 (3.606.8)	100.0	5.427 (5.631)

As at 31st December, 2024

Bracketed figures as at 30th June, 2024

#### Making Sure we have the Correct Assets

An internal custody record check as defined by the FCA is carried out daily. This is undertaken using the internal custody reconciliation method as defined by the FCA. This compares the aggregate of stock held in the firm's nominee companies with the totals in each client portfolio. Any discrepancies are investigated each day and resolved on a timely basis.

Over the period under review there were no instances where an identified discrepancy was not resolved within 25 business days, being the firm's "timely basis" definition.



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Reconciliations of custody asset positions are carried out each month to third party statements, Crest positions, custodian statements, physical certificates and any other external party records that are the most appropriate and reliable for reconciliation purposes (the external custody reconciliation as defined by the FCA). Physical assets are reconciled using the Total Count Method, as defined by the FCA. All physical certificates held are verified with the registrar on a 6-monthly basis. Any discrepancies arising from the performance of reconciliations are then resolved as quickly as reasonably possible, where any items carried forward by more than a month from when they are identified are reported to the Board. In line with the recommendation made by our CASS Auditor, work has commenced to undertaking all stock reconciliations on a "settled" basis rather than "traded". Recent progress with this will also assist us in moving the frequency of our crest reconciliations from monthly to daily.

All reconciliation requirements were met over the period.

#### **Client Asset Related CASS Breaches:**

There were a total of 18 instances where we failed to meet Client Asset related CASS rules for one reason or another, which compares with 10 for the previous reporting period. It is pleasing to report that none of these were of a material or significant nature. Most errors arose from inaccurate postings resulting from transfers work. The recent introduction of the Equisoft system, which amongst other things, facilitates the electronic re-registration of funds, should greatly reduce the number of manual errors. Elsewhere, we experienced 4 stock posting and 3 dealing errors. A contract note booking and the inclusion of a dividend in settlement proceeds and settlement proceeds being booked as a dividend, made up the other items that have occurred over the period.

#### **Complaints**

There have been no CASS related complaints over the period.

#### Stock shortfalls

If James Brearley identifies a shortfall in the assets that should be held on behalf of clients, the firm will make up the shortfall by purchasing the equivalent number of shares or units in the investment instrument. If this is not possible the firm will place cash to an equivalent value into the client money requirement until such time as the shortfall is resolved.

There were no instances over the period where the firm failed to allocate firm money to the client money pool to cover any identified stock shortfalls.

#### **Client Assets Held by Someone Else**

Any custodians used by the firm will have due diligence undertaken prior to the commencement of a custodian arrangement and thereafter at least on an annual basis. *This remains limited to SIX as reflected in the stock holdings breakdown on the previous page.* 



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#### Physical assets

In addition to residual stocks registered in the name of Walpole St Andrew Nominees Limited, the firm accepts share certificates from time to time, pending transfer into the firm's nominee service or pending the imminent placing of a sale instruction. These certificates are afforded the same protection as any other client asset.

### **Confirmation Concerning Other Possible Uses/Procedures Concerning Custody of Client Assets**

The firm does not operate any stock lending processes, securities financing transactions, hold or trade any bearer stocks, operate right to use agreements and has no affiliated companies as clients, nor operate a Delivery Versus Payment (DVP) exemption as all applicable assets are deemed covered by CASS.

### Other aspects applicable to both client money and assets

### **Financial Strength**

The FCA's Overall Financial Adequacy Rule (OFAR) prescribes the level of capital a firm needs to hold, having incorporated various "K" factors, based on the level of funds that the firm has under custody, under management, is held in cash and finally the value of trades we place.

James Brearley's Own Funds Threshold Requirement as at 31<sup>st</sup> December 2024, was determined to be £3.30m. The firm's own funds resource stood at £12.22m as at this date, representing 3.7 times cover.

#### **CASS Related Regulatory Returns**

The firm ensures that all external reporting requirements to the FCA or otherwise are met completely and accurately and within the prescribed deadlines applicable. In the case of CASS this is in the form of the Client Money and Assets Return (CMAR) which needs to be submitted on a monthly basis.

Over the reporting period the firm filed a CMAR report each month on a timely basis.

#### **CASS Audit Report**

As we expected the extensive review of our business undertaken by Grant Thornton (GT) as our new CASS Auditors, led to a larger number of issues being reported upon in our 2023/24 CASS Audit Report, than in previous years. The Report identified 22 items (which compares to the 13 reported in 2023), only 1 of which was carried forward from the previous year, with a further 15 items captured in their Management Letter. An update on any action points relating to these is being provided to the Board each month, the major two issues being the introduction of stock reconciliations on a "settled" rather than "traded" basis and for the crest reconciliations to be undertaken each day, rather than monthly, as previously reported.



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#### **Resolution Pack**

The firm maintains a Resolution Pack, which is a collection of records and documentation describing how the firm holds client money and assets. The purpose of creating and maintaining a Resolution Pack (as required by CASS 10) is to provide a readily available tool to assist any Insolvency Practitioner in locating and returning client money and assets quickly.

#### **Unclaimed Client Money and Assets**

Unclaimed client money and assets occur when we have been unable to contact a client for a number of years. We may then pay or gift the money or asset to charity, observing the guidance of the FCA. It is built into the provisions of the firm's Service Terms & Conditions document, that having satisfied regulatory requirements we have the flexibility to pay away value to a charity of our choosing. Should we decide to do so, regulations make it our obligation to repay the amount given to charity, to any client who subsequently contacted the firm.

#### **CASS Related FCA Notifications**

It is the firm's responsibility to inform the FCA promptly of any issues that we may reasonably expect them to be interested in, over and above certain CASS related rules which if breached must be immediately notified to the FCA.

It has not been necessary to report any CASS related matter to the FCA during the report period.

29th January, 2025.